



YOUR ACADEMIC PROGRESS RESULTS



Dear <Students First Name>

To ensure you are adequately supported to be able to successfully complete your program, we regularly monitor your academic progress. We're contacting you to commend you on your overall progress in your studies, whilst also acknowledging there may be areas of concern as we noticed that you failed or withdrew from at least one course recently.

Whilst failing a course can be discouraging, we hope that you take this as an opportunity to reflect on why you were not successful and take positive action to learn, improve and ultimately succeed in your studies.

We appreciate that sometimes there are impacts that are beyond your control and only have an impact after the [census date](#). In some circumstances it may be appropriate to submit an Application for [Amendment to Enrolment and Fees in Special Circumstances](#) to have your situation reviewed.

Support Services

To set yourself up for future success, we strongly recommend that you take advantage of the many supports tUniSA offers.

- **[Academic Learning Support](#)**
Provides a range of online resources, workshops and learning support services, all aimed at helping you through your courses and assessments.
- **[Counselling Services](#)**
Provide confidential short-term counselling to help with managing any personal issues that could affect your studies.
- **[Access and Inclusion Services](#)**
Provide advice and guidance in relation to access, adjustments and inclusive practices for students who have a disability, impairment or chronic health condition and those with significant caring responsibilities.

Need help?

You probably have many questions on what it means to fail a course and how this impacts

your progress. We recommend that you visit our FAQs at [Ask Campus Central](#).

If you have any further questions regarding your enrolments, the [Academic Review process](#) or need support, please contact **Campus Central** via the below methods:



Phone - 1300 301 703



Enquiry Form - submit an enquiry via our home page



Live Chat - via our home page



Face to Face - visit us on campus. No booking required

Your study success is important to us and we are here to help you achieve your program goals.

Wishing you all the best with your studies.

Kind regards,
Campus Central



University of
South Australia

ask **CAMPUS CENTRAL**

1300 301 703 | ask@campuscentral.unisa.edu.au | askcampuscentral.unisa.edu.au

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